

Thematic Workshop



Reference Sites - Stimulating the development and
implementation of Action

Group commitments to achieve sustainable digital health and care
transformation at scale regionally, nationally, and international

19th November 2020 – 11.00-13.00 (CET)

Time	Agenda item
11:00-11:05	<i>Welcome and introduction:</i> Maddalena Illario, Campania RS, Federico II University & Hospital, RSCN
11:05 – 11:15	Trajectories of scale up for innovative GPs - Valentina Tageo, ECHALLIANCE
11:15-12.40	<i>Round table: Sharing scaling up experiences of uptake between AGs and RS</i> <i>Chair:</i> John Farrell, RSCN Algarve: Sandra Pais Crete: Dimitris Kounalakis Campania: Guido Iaccarino Andalusia: Ana Cariazo MACVIA: Jean Bousquet
12.40-13:00	<i>Round Table: Enabling factors & barriers: the networking experiences</i> <i>Chair:</i> Marc Lange EHTEL SHAFE: Carina Dantas/Willeke Van Studien SAFE: Oscar Zanutto ProMIS: Lisa Leonardini AAL: Nicola Filizzola
13:00	End of the workshop



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Welcome

Maddalena Illario, Campania RS, Federico II University & Hospital, RSCN

Thematic
Workshop



Trajectories of scale up for innovative GPs

Valentina Tageo, ECHALLIANCE
Maddalena Illario, RSCN

Definitions

- Scaling up means to expand or replicate pilot or small-scale projects to reach more people and/or broaden the effectiveness of an intervention.
- The process is intertwined with diffusion, dissemination and implementation of innovation.

WHO, “Scaling up projects and initiatives for better health: from concepts to practice”, 2016



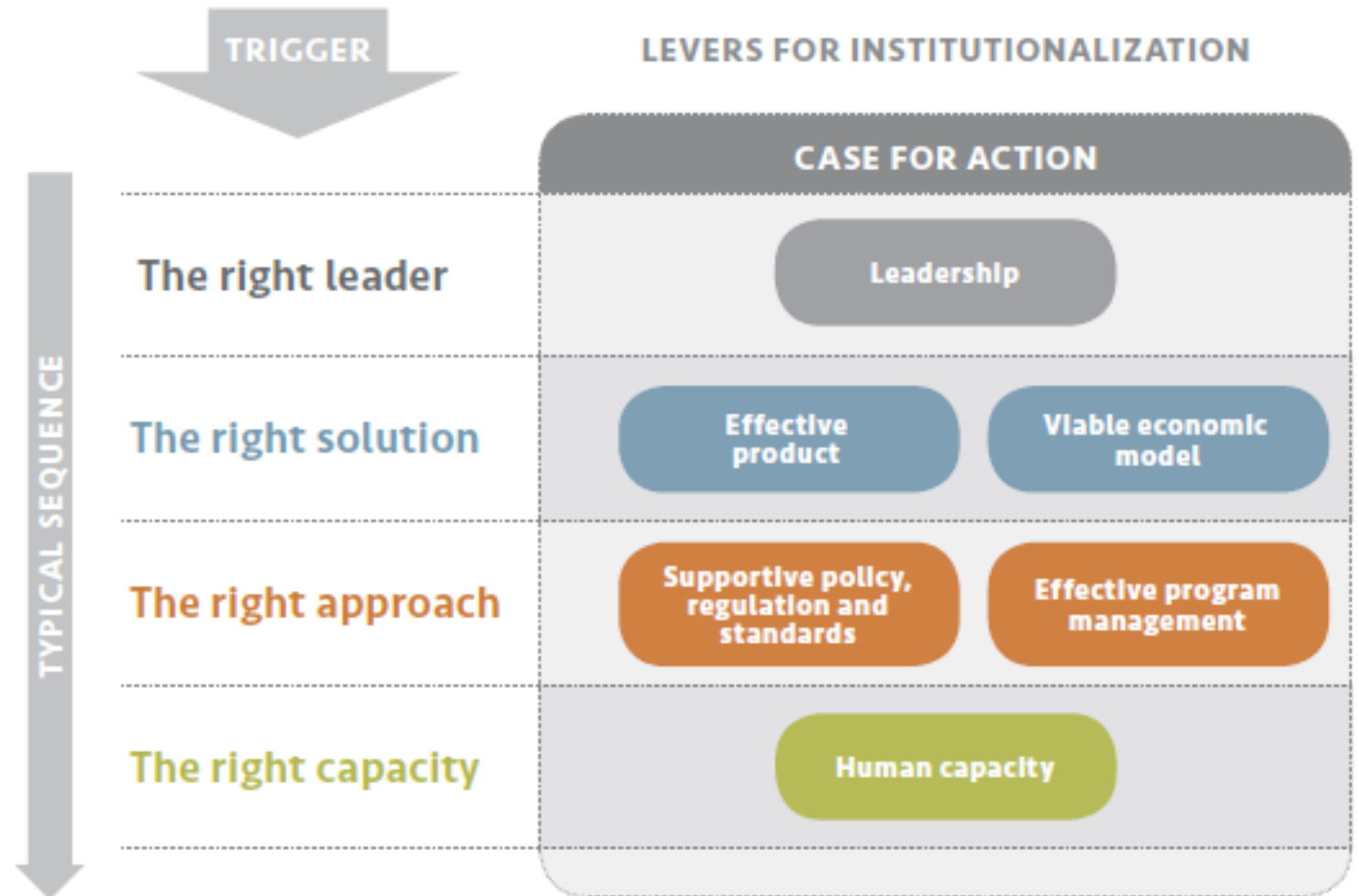
Scaling up dimensions

A digital product or service successfully scales when it is embedded or institutionalized into the workflow of health system service delivery or a recipient's daily habits.

- **Quantitative scaling up:** grows the reach of the service
- **Diversification/functional scaling up:** introduces additional services
- **Political scaling up:** expands political support ex. networking
- **Organizational/institutional scaling up:** builds stabilization through strategic alliances between organizations, develops capacity to sustain programmatic efforts

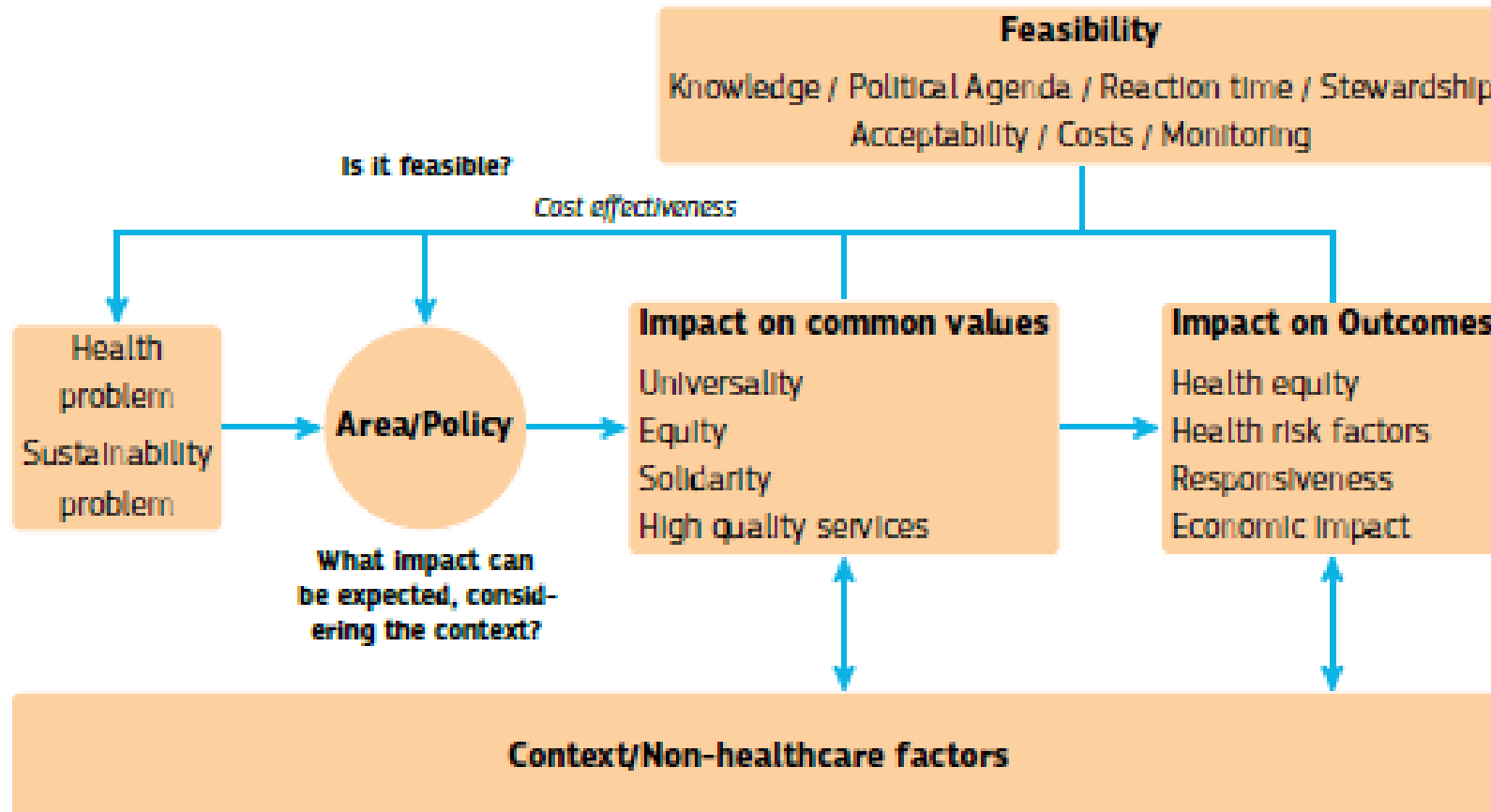
What does it take to scale a product or service?

- Learning from and comparing with others
- Changing the scale of production or provision
- Build know-how and capacity
- Allocate adequate funding
- Design and implement an iterative process
- Adaptations
- Workforce upskilling and reskilling



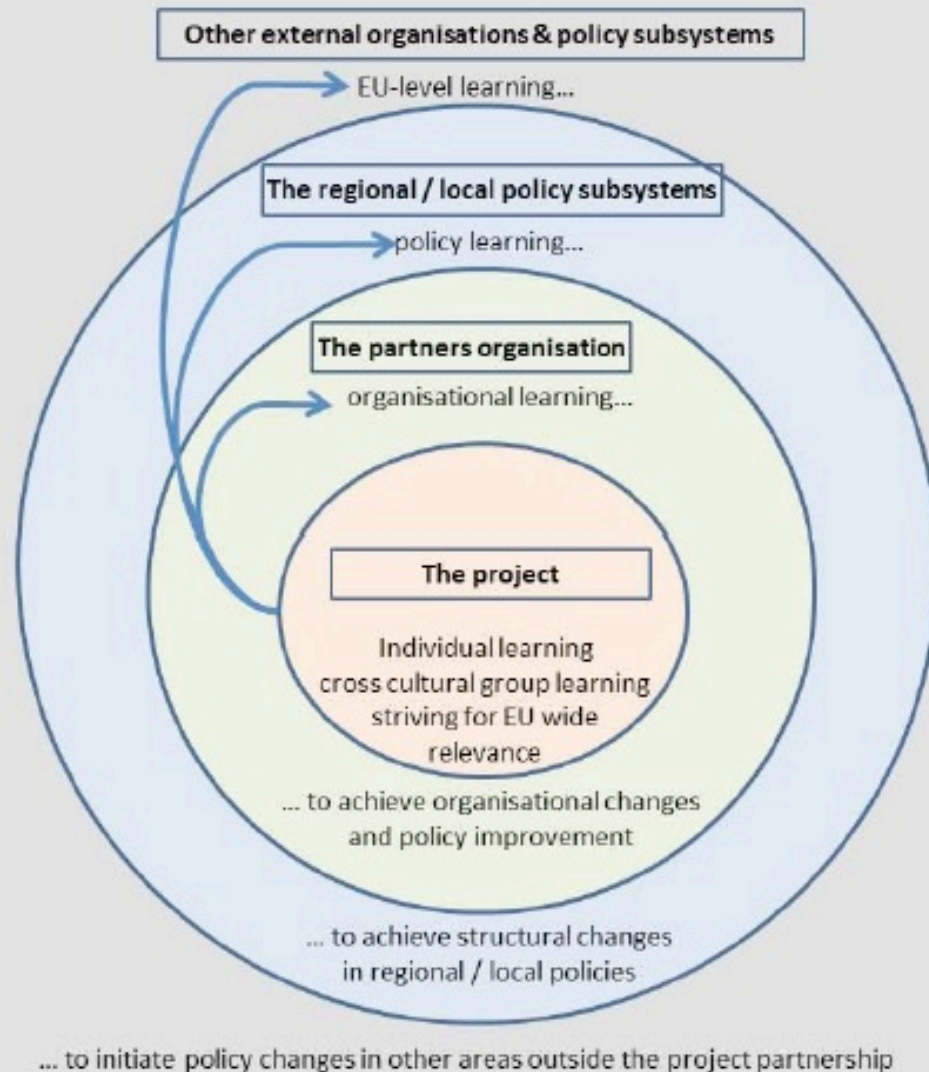
Wilson K, Gertz B, Arenth B, Salisbury N. *The journey to scale: Moving together past digital health pilots*. Seattle: PATH; 2014.

Selection and prioritisation flow



Elements for selection and prioritization of policies/interventions. Adapted from [Expert Panel on Effective Ways of Investing in Health, 2013].

Multilevel learning exchange



- Supported by networking activities
- Implemented in the framework of the quadruple helix of innovation
- Complemented by training and education efforts

*Interregional exchange of expertise—
a multidimensional process of learning
& policy change. Adapted from
INTERREG IVC Programme.*

European Scaling-up strategy in Active and Healthy Ageing



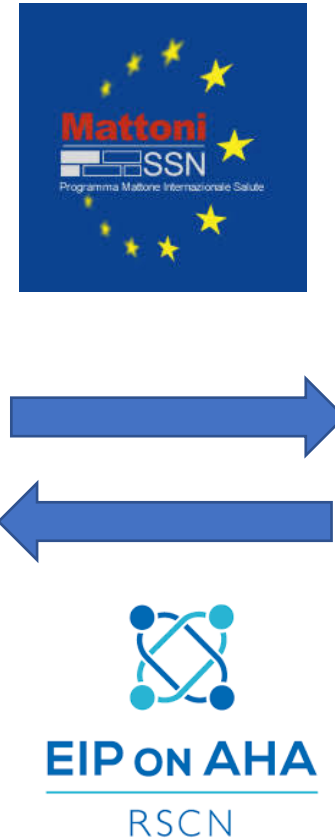
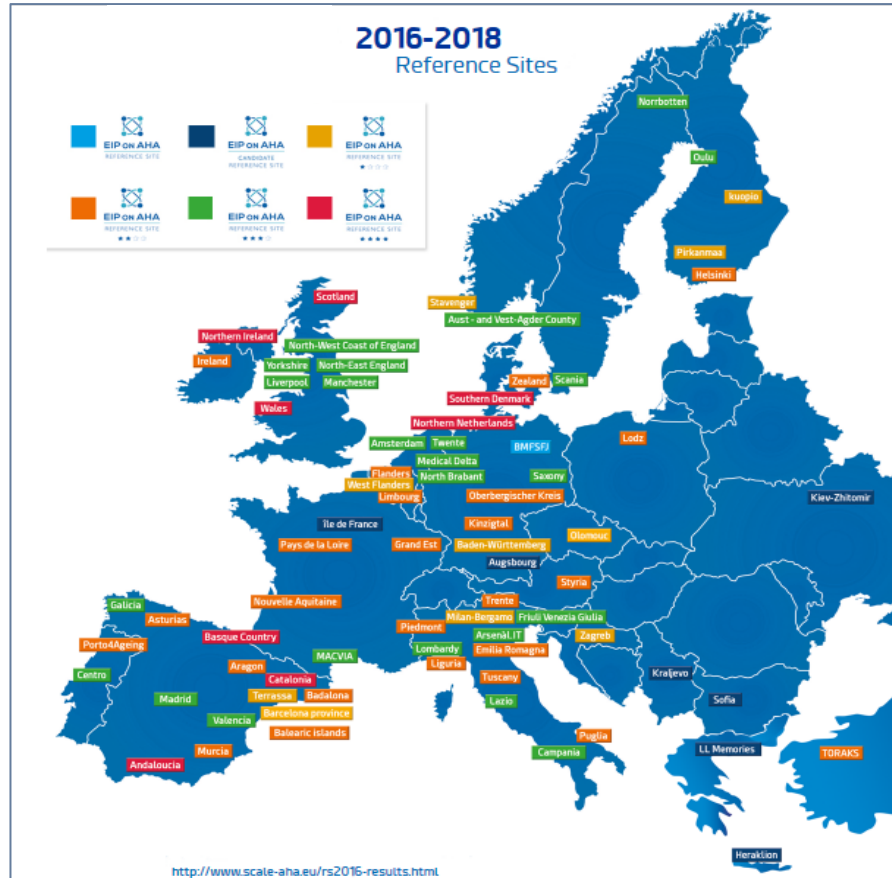
Figure 1: EIP AHA model of the implementation stages.

Definition of scaling up

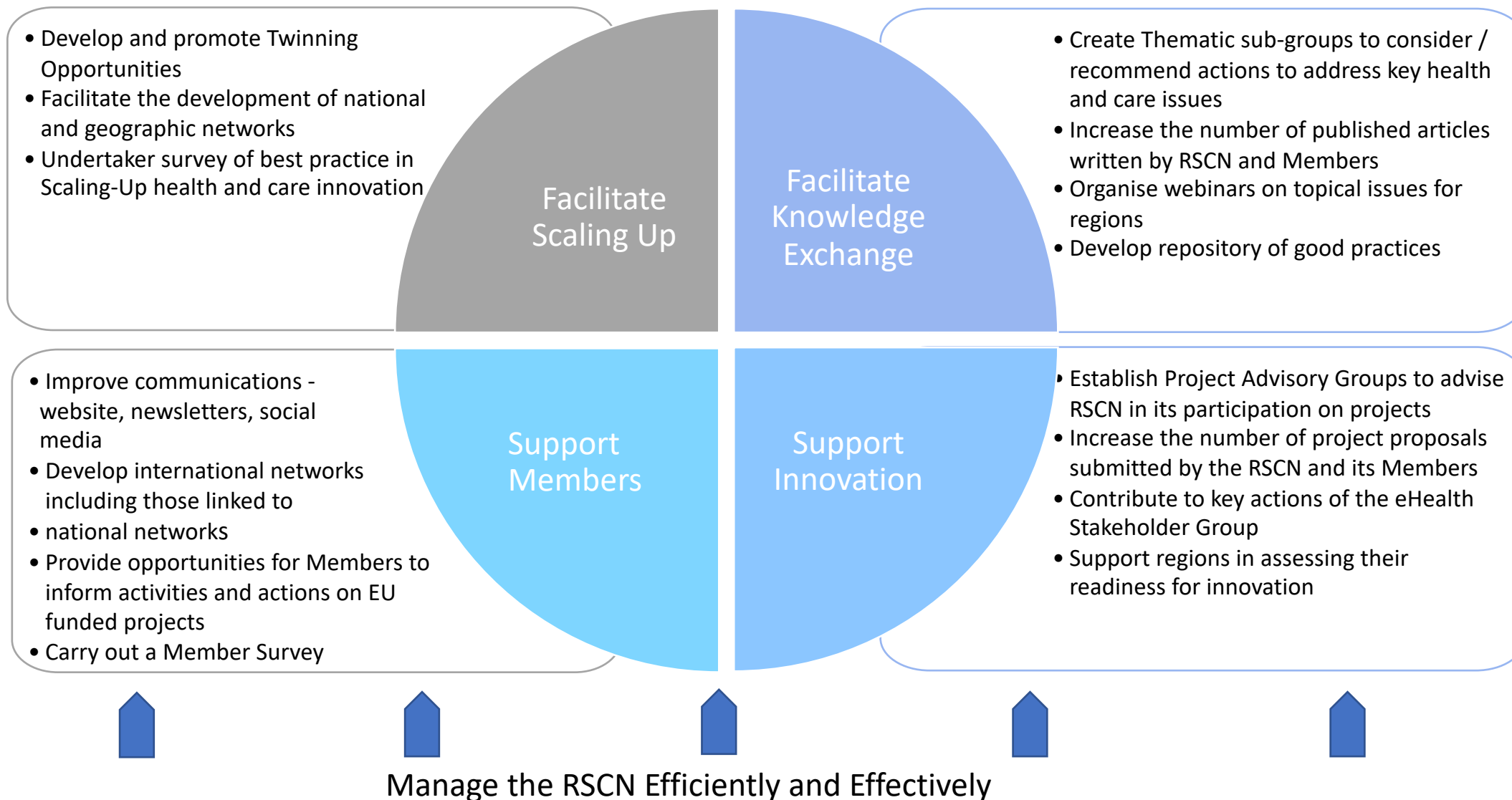
WHO Guide for scaling up¹ defines the term as

“(...) deliberate efforts to increase the impact of health service innovations successfully tested in pilot or experimental projects so as to benefit more people and to foster policy and programme development on a lasting basis.”

Networking: complexity and complementarity



RSCN Strategic Objectives 2020 - 2023





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Sharing scaling up experiences of uptake between AGs and RS

John Farrell, RSCN

Discussion topics

1. Delivering regional health and care priorities
 - Relationship between Action Group commitments and actions, and regional health and care priorities and plans
2. Making change happen
 - Barriers and Enablers to adoption in the region
 - Measuring impact
3. Sustaining change
 - Next steps in development of the good practice



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Enabling factors & barriers: the networking experiences

Marc Lange, EHTEL

Enabling factors: the networking experiences



Enabling service deployment:

18 Critical success factors



- Strategy and management
- Organisation and management
- Legal and security
- Technology and market

Enabling factors: the networking experiences

1. Which Critical Success Factors surprise you the most?
2. A collaborative and multi-stakeholder assessment of each Critical Success Factors: where is the biggest challenge?
3. Can you match this with an example of a good practice in the process of being scaled-up?

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